

THE PROPOSAL: BETTER AND STRONGER

Cadwyn Housing Association and Newydd Group have been looking at ways of working together to provide excellent services for all our customers across mid and south Wales.



Cadwyn Housing Association will aim to become a member of Newydd Group by the summer of 2024.

Newydd Group



Who is Newydd Group?

Newydd Group is the parent company of Newydd Housing Association, it was established in 1974.

Who is Newydd Housing Association?

Newydd Housing Association has more than 3,000 homes across mid and south Wales. More details can be found on the Newydd website www.newydd.co.uk



What would this mean for you?

- There would be very little practical change for you. There would be no transfer of the ownership of your home, no change to the terms of your tenancy as a result of Cadwyn becoming a member of Newydd Group.
- Your landlord and all the services you receive will remain the same. We would like to reassure our customers and residents that our services will continue as usual.
- The way in which your rent is set would stay the same and continue to be in line with Welsh Government guidelines.

Why are you doing this?

- Both housing associations can share costs, expertise and be more efficient, resulting in better value for money which can be used to improve the services you receive.
- To combine each organisation's strengths, teams and expertise to boost our overall customer service to you.
- To continue investing in developing and improving our property repairs service.
- You will be able to access to additional initiatives such as furniture recycling, employment and digital support.
- There will more opportunities for you to be involved in what we do.



What is the process?

January 2024: You can share your views on our proposal.

March 2024: The opportunity for you to provide your feedback will close.

May 2024: The Boards at both organisations will consider all feedback and make a decision.

July 2024: We will let you know the final decision. If agreed, Cadwyn Housing Association will join the Newydd Group.

We want to give you the chance to ask us questions. You can contact us in a number of ways.



www.cadwyn.co.uk



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